

License Manager

Product type: pCon.planner PRO

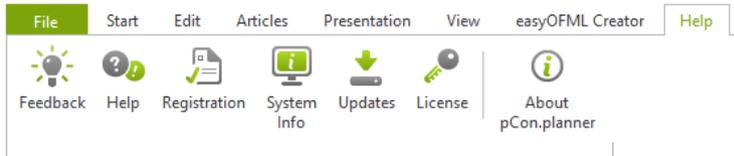
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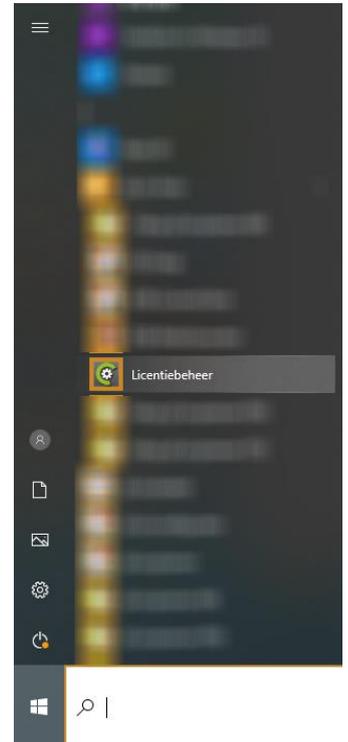
1 Activation of a license

To activate a license, open the Safenet License Manager. There are two different ways to open the Safenet License Manager.

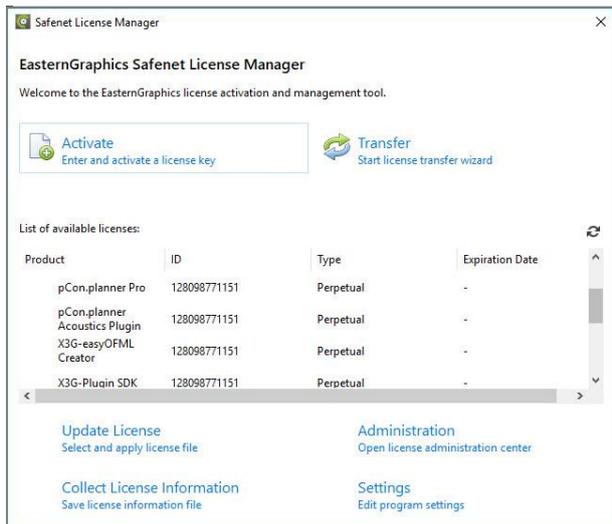
In pCon.planner, go to Help/License.



Open Windows Start and select License Manager or after opening the Windows menu enter in the search bar the search term License manager.



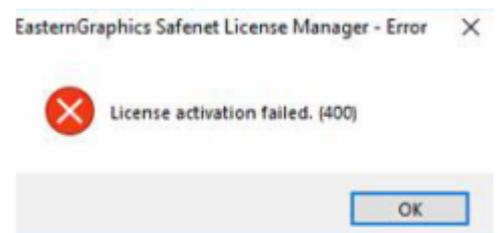
In the Safenet License Manager menu, the license key can be easily entered.



Click on the Activate button and enter the license key. The license will be unlocked. The activated license can now be seen in the list of available licenses

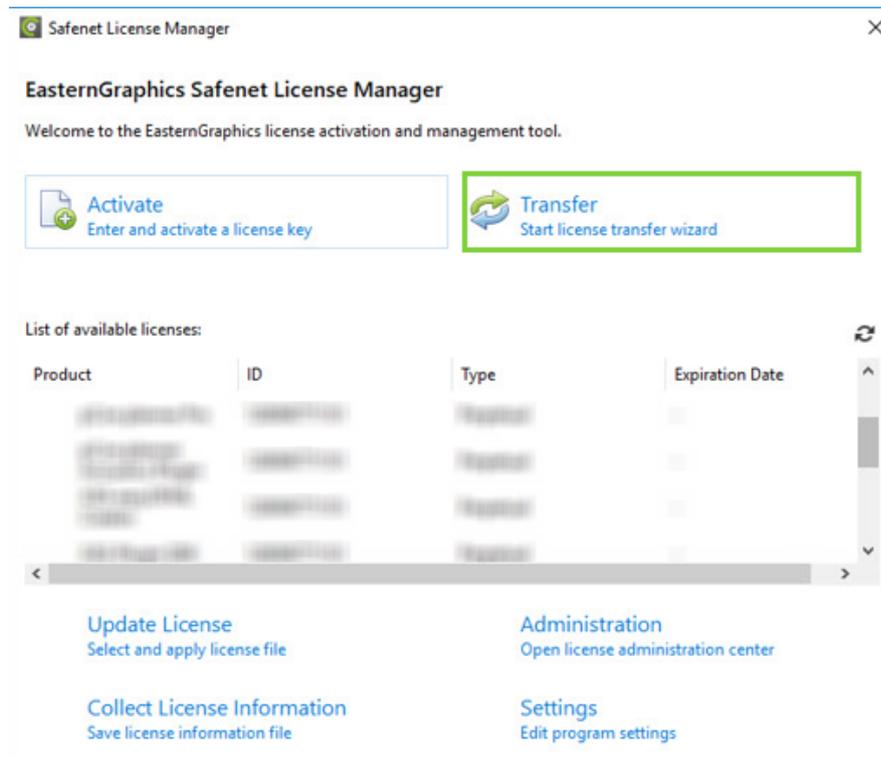
1.1 Error message (H004)

It is possible that after entering the license key an error message appears. The license key has not been entered correctly. Re-enter the code. Possibly manually without copy/paste. Make sure there is no space between them.



2 License Transfer

If you want to transfer a license from one computer to another computer, for example after the purchase of a new computer, you can do this yourself via the Safenet License Manager via *Transfer*: Start license transfer wizard.



NOTE: It should be noted that at least one EasternGraphics program that uses the License Manager must already be installed on the new system before licenses can be transferred. It is also necessary for the source system still to be functioning. If you no longer have your old system, please contact your distributor.

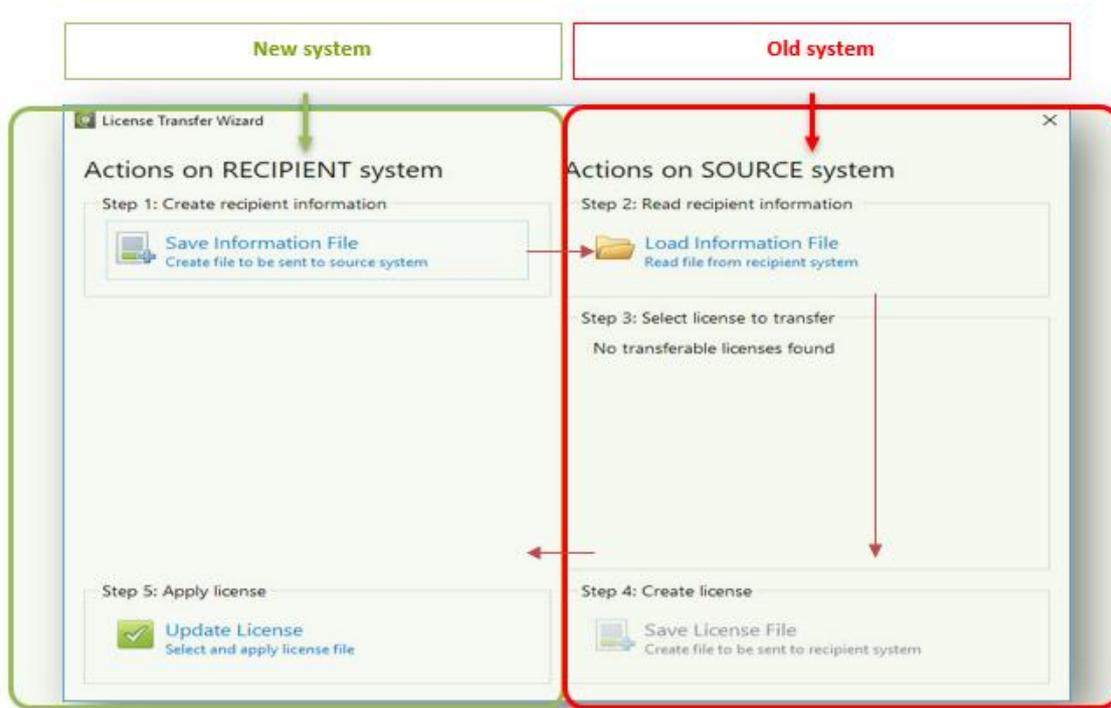
New licenses (created since 04/11/2014) are transferable. Licenses that were created before that date can be updated and will afterwards be transferable, too. Please get in touch with our license department: licensing@easterngraphics.com.

Product	ID	Type	Expiration Date
pCon.planner Pro	831157454736	Perpetual	-
pCon.planner Acoustics Plugin	831157454736	Perpetual	-
 pCon.planner Pro	538815511814430661	Perpetual	-

Transferable licenses can be identified by the icon which is framed in red on the foregoing screenshot

With the Transfer Wizard you can step-by-step change the corresponding license from the old to the new system. Follow the steps below:

1. Save Information file (on the new system) of the pCon.planner Pro trial version.
2. Load Information File (on the old system), read file from recipient system.
3. Select license to transfer (on the old system) here you can select the license file.
4. Create License (on the old system), create file to be sent to recipient system . For example, you can sent the file by email to the other system, or place it on the network.
5. Update License (on the new system) select and apply license file.



NOTE: the current license will no longer work on the (old) computer when this operation has been performed The license transfer is now complete and transferred from the old to the new system.

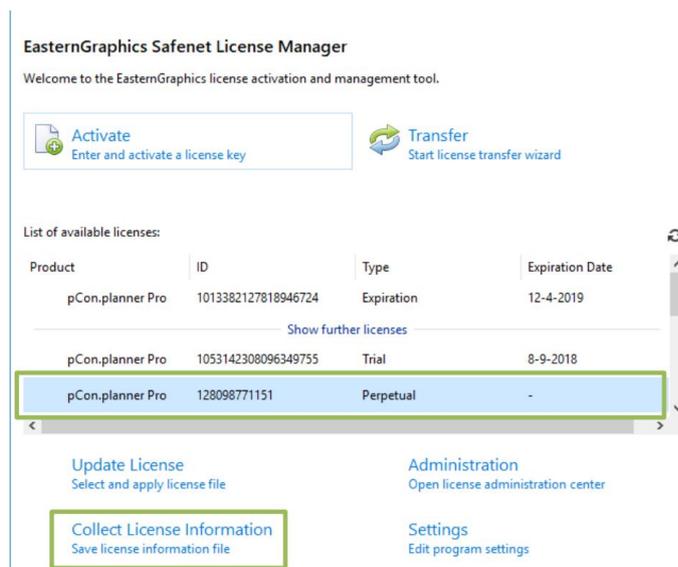
2.1 Updating your license failed. Cloned HASP SL secure storage detected.

It is possible that while transferring the license you will see the above error message after placing the license file on the new system at Update License. This means that you have selected the wrong license file. To fix this, put the h2r file back on the old computer and do the license transfer correctly.



3 C2V file saving, deactivation of licenses or update a license that has been created before 04/11/2014).

You want to deactivate your pCon.planner Pro license for updates. In the Safenet License Manager select the correct license and click on *Collect License Information*. Save the *.c2v file, and send this file to: info@easterngraphics.nl



As soon as we receive this file, we will process them and send you a new license file which you can place in *Update License* in the License Manager.

If you have a license from before 11-04-2014, it cannot be transferred to another system. Should you wish to do so, then this license must first be updated so that it can be transferred to another system. transferred. You can do this by following the steps mentioned above.

4 Managing licenses

In the lower part of the Safenet License Manager are more options for managing your licenses.

- Update License button allows you to update your license when conditions have changed.
- Collect License Information allows you to create a file with your license data for our support department, for example.
- Administration button offers you extra license features such as delivering licenses and managing of network licenses.
- Settings button allows you to use a proxy when activating the license.



Legal remarks

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